



Call Type Description	Cost	Minimum first period charge	Billing increments
On Net	£0.64	1 second	1 second
Cross Net	£0.64	1 second	1 second
Landlines	£0.64	1 second	1 second
Voicemail	£0.64	1 second	1 second
Channel Islands & Isle of Man (excluded from bundles)	£0.64	1 second	1 second
SMS	£0.64	N/A	per unit
Channel Islands & Isle of Man SMS (excluded from bundles)	£0.64	N/A	per unit
MMS	£0.64	N/A	per unit
Video Call	£0.64	1 second	1 second
Video Call - International	£0.64	1 second	1 second
Call Return	£0.64	60 seconds	60 seconds
International Call - EU	£1.25	60 seconds	60 seconds
International Call - RoW	£2.50	60 seconds	60 seconds
International SMS	£0.80	N/A	per unit
Non-Geo Access Charge (084 & 087)*	£0.80	60 seconds	60 seconds
Premium Call Access Charge (09)*	£0.80	60 seconds	60 seconds
Directory Enquiries Access Charge (118)*	£0.80	60 seconds	60 seconds
Freephone (0800)**	£0.00	1 second	1 second
Radio Paging Services (i.e. 076)	£0.64	N/A	per call
Personal Numbering Services (i.e. 070)	£0.64	60 seconds	1 second
Call Forwarding Services (i.e. 07744/07755)	£0.64	60 seconds	1 second
Data	£0.04	per KB*	per KB**

\* Please note: price displayed is only a part cost of the call known as an Access Charge, there is also a provider's Service Charge which is variable dependent on the service. All pricing in orange has either been adjusted in line with our pricing review, changed in line with RLAH or corrected

\*\* Cost is rounded per event to the nearest pence

\*\*\* Freephone numbers may still be charged when dialling from outside of Europe

Call Type Description	Cost	Minimum first period charge	Billing increments
Roaming RoW Zone 1 - In Country, In Zone & UK	£0.80	60 seconds	60 seconds
Roaming RoW Zone 1 - Euro Zones	£2.00	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 2	£2.67	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 3	£2.73	60 seconds	60 seconds
Roaming RoW Zone 1 - RoW Zone 4	£2.73	60 seconds	60 seconds
Roaming RoW Zone 1 - Inbound £0.2400	£0.48	60 seconds	60 seconds
Roaming RoW Zone 1 - SMS £0.0560	£0.11	per message	per message
Roaming RoW Zone 1 - MMS £0.4400	£0.88	per message	per message
Roaming RoW Zone 1 - Data £0.0900	£0.18	per MB	per MB
Roaming RoW Zone 2 - In Country, In Zone & UK	£1.60	60 seconds	60 seconds
Roaming RoW Zone 2 - Euro Zones	£2.00	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 1	£2.67	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 3	£2.67	60 seconds	60 seconds
Roaming RoW Zone 2 - RoW Zone 4	£2.67	60 seconds	60 seconds
Roaming RoW Zone 2 - Inbound	£0.96	60 seconds	60 seconds
Roaming RoW Zone 2 - SMS	£0.40	per message	per message
Roaming RoW Zone 2 - MMS	£0.88	per message	per message
Roaming RoW Zone 2 - Data	£0.90	per MB	per MB
Roaming RoW Zone 3 - In Country, In Zone & UK	£3.20	60 seconds	60 seconds
Roaming RoW Zone 3 - Euro Zones	£3.20	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 1	£3.20	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 2	£3.20	60 seconds	60 seconds
Roaming RoW Zone 3 - RoW Zone 4	£3.20	60 seconds	60 seconds
Roaming RoW Zone 3 - Inbound	£2.08	60 seconds	60 seconds
Roaming RoW Zone 3 - SMS	£0.80	per message	per message
Roaming RoW Zone 3 - MMS	£0.88	per message	per message
Roaming RoW Zone 3 - Data	£2.70	per MB	per MB
Roaming RoW Zone 4 - In Country, In Zone & UK	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - Euro Zones	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 1	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 2	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - RoW Zone 3	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - Inbound	£3.20	60 seconds	60 seconds
Roaming RoW Zone 4 - SMS	£0.80	per message	per message
Roaming RoW Zone 4 - MMS	£0.88	per message	per message
Roaming RoW Zone 4 - Data	£10.80	per MB	per MB

EUROPE ZONE 1:

Austria, Belgium, Bulgaria, Canary Islands, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, French territories, Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy (inc. Vatican City), Latvia, Liechtenstein, Lithuania, Luxembourg, Malta, Monaco, Netherlands, Norway, Poland, Portugal (inc. Madeira), Romania, Slovakia, Slovenia, Spain (inc. Balearic Islands), Sweden.

EUROPE ZONE 2:

Channel Islands (inc. Guernsey, Jersey) and the Isle of Man, Faroe Islands, San Marino, Turkey, Switzerland.

REST OF THE WORLD ZONE 1:

Afghanistan, Albania, Anguilla, Antigua and Barbuda, Argentina, Armenia, Aruba, Australia, Azerbaijan, Bahamas, Bahrain, Bangladesh, Barbados, Benin, Bermuda, Bhutan, Bonaire, Botswana, Bosnia & Herzegovina, Brazil, British Virgin Islands, Brunei, Burkina Faso, Cameroon, Cambodia, Canada, Cayman Islands, Central African Republic, Chad, Chile, China, Colombia, Democratic Republic of Congo, Peoples Republic of Congo, Costa Rica, Curacao, Dominica, Dominican Republic, Ecuador, Egypt, El Salvador, Fiji, French Polynesia, Gabon, Georgia, Ghana, Grenada, Guam, Guatemala, Guyana, Haiti, Honduras, Hong Kong, India, Indonesia, Iran, Iraq, Israel, Ivory Coast, Jamaica, Japan, Jordan, Kazakhstan, Kenya, Kosovo, Kuwait, Laos, Lesotho, Macau, Macedonia, Madagascar, Malaysia, Mexico, Moldova, Mongolia, Montenegro, Montserrat, Morocco, Mozambique, Myanmar, New Zealand, Nicaragua, Niger, Nigeria, Oman, Pakistan, Palestine, Panama, Papua New Guinea, Paraguay, Peru, Philippines, Puerto Rico, Qatar, Russia, Rwanda, Saba (Netherlands Antilles), Samoa Western, Saudi Arabia, Serbia, Seychelles, Singapore, Sint Eustatius (Netherlands Antilles), Sint Maarten, Solomon Islands, South Africa, South Korea, South Sudan, Sri Lanka, St Kitts and Nevis, St Lucia, St Vincent, Suriname, Swaziland, Taiwan, Tajikistan, Tanzania, Thailand, Togo, Tonga, Trinidad & Tobago, Turks & Caicos Islands, Uganda, Ukraine, United Arab Emirates, Uruguay, USA, US Virgin Islands, Uzbekistan, Vanuatu, Venezuela, Vietnam, Yemen, Zambia.

REST OF THE WORLD ZONE 2:

Algeria, American Samoa, Belarus, Bolivia, Cape Verde, Gambia, Guinea, Guinea-Bissau, Kyrgyzstan, Liberia, Malawi, Mauritania, Mauritius, Senegal, Sierra Leone, Zimbabwe.

REST OF THE WORLD ZONE 3:

Andorra, Burundi, Libya, Mali, Namibia, Nepal, Sao Tome and Principe, Tunisia.

REST OF THE WORLD ZONE 4:

Angola, Ascension Islands, Australian External Territories, Belize, Comoros, Cook Islands, Cuba, Diego Garcia, Djibouti, Equatorial Guinea, Eritrea, Ethiopia, Falkland Islands, Greenland, Kiribati, Lebanon, Maldives, Marshall Islands, Micronesia, Midway Island, Nauru, New Caledonia, Niue, Norfolk Island, North Mariana, Palau, Saint Helena, Somalia, St Pierre & Miquelon, Syria, Timor (East), Tokelau, Turkmenistan, Tuvalu, Wallis & Futuna. Please note: On Airways and Maritime is chargeable at ROW Zone 4.



CANSolutions

O2 call rate card

For more information, please contact CAN Solutions on:

03300 240223 | [info@can-solutions.co.uk](mailto:info@can-solutions.co.uk) | [www.can-solutions.co.uk](http://www.can-solutions.co.uk)

